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## **Bosch Manufacturer Guarantee**

(Update: 01.03.2011)

**Every Bosch, Skil and Dremel power tool and measuring tool is carefully controlled, tested and subject to stringent inspections by Bosch quality assurance. Bosch therefore offers a guarantee for Bosch, Skil and Dremel power and measuring tools. The guarantee rights of the buyer from the contract of sale with the seller as well as the statutory rights are not limited by this guarantee.**

**We will offer guarantee for these tools subject to the following conditions:**

- 1) We offer guarantee as per the following terms (number 2 – 7) and we repair defects of the tool free of charge, which have been caused by material faults or production errors, within the guarantee period.**
- 2) The guarantee period is 12 months on all Bosch branded tools, 24 months for Skil (DIY) and Dremel tools and 12 months for the Skil Masters tool range. The guarantee period starts with the purchase by the first end user. The date on the original invoice / till receipt is decisive.**
- 3) Excluded from this guarantee are:**
  - Parts, which are subject to operational wear, or wear due to other normal consumption as well as defects of the tool, that result from wear, or from wear due to other normal consumption.**
  - Defects of the tool, which are attributed to ignorance of operating instructions, to applications not in accordance with the intended use, to abnormal environmental factors, to extraneous operating conditions, to overloading or to improperly, performed maintenance or cleaning.**
  - Defects of the tool, which are caused by use of accessories or spare parts which are not Bosch original parts.**
  - Tools, which have been modified, or which have been provided with supplements.**
  - Minor variances of the quality which are insignificant, concerning the value or the suitability of the tool.**

Robert Bosch (Pty) Ltd, Reg. Nr. 1965/007009/07  
Registered address: 33 Piet Rautenbach Street, Industrial Sites, Brits.

Directors: Dr. U.H. Kirschner\* (Chairman), Dr. S.T. Hoffmann\* (Managing Director)  
E.R. Faulstich\*, W.J. Nortje, M.T. Trent, A.H. Volk\*, M.S. Phalatse (Non-Executive) (\*German)

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- 4) In the event of a defect covered by this guarantee we will remove this defect free of charge by measures of our choice: either the defective tool will be repaired or exchanged against a new (possibly later) model. Exchanged tools or part will become the property of Bosch.**
- 5) The guarantee claim has to be asserted during the guarantee period. For this the tool in question, together with the original invoice / till receipt (stating the date and the tool model) should be sent to the seller or one of the Bosch authorized service centres / dealers. Partially or completely dismantled tool are not covered by this guarantee. The buyer bears the risk and cost of transport to and from the service centre / dealer.**
- 6) Other claims other than the right of repair of the defective tool, as mentioned in these guarantee conditions, cannot be justified by our guarantee.**
- 7) The guarantee period of the tool will be neither extended nor renewed by means of our guarantee services.**

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